

03-123

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SEP 27 2005

-----Original Message-----

**From:** robreynol@aol.com [mailto:robreynol@aol.com]

**Sent:** Monday, August 15, 2005 6:28 PM

**To:** KJMWEB; Kathleen Abernathy; Michael Copps; Jonathan

**Subject:** Open letter to FCC: Stop Relay Abuse!

Federal Communications Commission  
Office of the Secretary

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Hello FCC folks:

I am a longtime deaf user of the relay system (both via TTY and internet). I was fortunate to have the online service to make essential (and valid) business calls to the US during a business trip overseas earlier this summer, as TTYs aren't readily available outside North America.

I am concerned about the recent news on NPR of (hearing) people abusing the relay service with fraudulent and/or obscene calls. I can't tell you how difficult it is to get people to take my relay calls without immediately hanging up. Now, instead of thinking I am a telemarketer, they will think I am a criminal or a sick person.

I would like the FCC to solve this problem. I am willing to participate in a mandatory registration system that requires a username and password in order to maintain the Relay services for people like me who need it. The FCC should require proof of need in order to use Internet Relay, since taxpayers are paying for this service.

Thanks!

Robert Reynolds  
Seattle, Washington

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-----Original Message-----

**From:** Tristani, Joseph [mailto:JTristani@polkaudio.com]

**Sent:** Monday, September 12, 2005 12:29 PM

**To:** KJMWEB

**Subject:** TRS via IP phone scamming

SEP 27 2005

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Federal Communications Commission  
Office of the Secretary

Dear Chairman Martin,

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I also urge the commission to revisit the decision to allow for IP relay calls. The relay system is being increasingly used for fraudulent purposes. I am tired of these people calling my service center, badgering my operators with stolen credit cards trying to steal my products. I feel terrible that this once great system that provided wonderful access to our telephone network to the hearing impaired has sunk to this. The FCC is responsible for the rules governing this service, it should act responsibly to find a solution to these problems.

Sincerely,

Joseph P. Tristani

Corporate Controller

Polk Audio, Inc.

5601 Metro Drive, Baltimore, MD 21215 USA

(410) 764-5276 FAX(410) 764-5279

jtristani@polkaudio.com [www.polkaudio.com](http://www.polkaudio.com)

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FOR DOCKET 03-123

marynjikonye@yahoo.com wrote on 9/16/2005 8:32:07 AM :

September 16, 2005  
Federal Communications Commission

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Federal Communications Commission  
Office of the Secretary

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Dear Federal Communications Commission,

Thank you for your decisive leadership on July 14, 2005 accepting the National Association of the Deaf petition on captioning, adopting Video Relay Service (VRS) rules that will improve the quality of VRS and ensure that it moves closer to the goal of functional equivalent access to telecommunications, and clarifying that two-line captioned telephone service can be reimbursed by the TRS fund.

I am thrilled with the new VRS rules that the FCC passed to ensure that the service is brought closer to the goal of a functional equivalent telecommunications service. These rules will make our lives easier now that I can access the nation's telephone network using VRS, 24 hours a day, 7 days a week, and with a prompt response to my initial call. In addition, I look forward to using the VRS Mail feature to leave messages with my friends, family, and co-workers. I also look forward to new rules upgrading and enforcing the quality of captions on television.

However, I urge the FCC to continue to improve the speed of answer for VRS and to enforce FCC rules against blocking. I should be able to use any provider I want without interference from any other provider.

Thank you!

Sincerely,

mary igbokwe  
umuoriehi isngwu  
umuahia  
abia state, NG 234

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Federal Communications Commission  
Office of the Secretary

DOCKET 03-123

murali\_04@deafconnect.com wrote on 9/20/2005 12:52:22 AM :

September 19, 2005  
Federal Communications Commission

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Dear Federal Communications Commission,

DOCKET FILE COPY ORIGINAL

Thank you for your decisive leadership on July 14, 2005 accepting the National Association of the Deaf petition on captioning, adopting Video Relay Service (VRS) rules that will improve the quality of VRS and ensure that it moves closer to the goal of functional equivalent access to telecommunications, and clarifying that two-line captioned telephone service can be reimbursed by the TRS fund.

I am thrilled with the new VRS rules that the FCC passed to ensure that the service is brought closer to the goal of a functional equivalent telecommunications service. These rules will make our lives easier now that I can access the nation's telephone network using VRS, 24 hours a day, 7 days a week, and with a prompt response to my initial call. In addition, I look forward to using the VRS Mail feature to leave messages with my friends, family, and co-workers. I also look forward to new rules upgrading and enforcing the quality of captions on television.

However, I urge the FCC to continue to improve the speed of answer for VRS and to enforce FCC rules against blocking. I should be able to use any provider I want without interference from any other provider.

Thank you!

Sincerely,

murali Panda  
Komapalli, Goulindi Raod, B.N.Pur(p.s)  
Komapalli, Goulindi Raod, B.N.Pur(p.s)  
Berhampur, IN 760001

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Federal Communications Commission  
Office of the Secretary

-----Original Message-----

From: Linda Mahmood [mailto:lmahmood@aol.com]

Sent: Monday, September 12, 2005 1:22 PM

To: KAQuinn

Subject: Thank you for the new VRS rules

September 12, 2005  
Commissioner Kathleen Abernathy  
445 12th St SW  
445 12th St SW  
Washington, DC 20554

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Dear Commissioner Abernathy,

Thank you for your decisive leadership on July 14, 2005 accepting the National Association of the Deaf petition on captioning, adopting Video Relay Service (VRS) rules that will improve the quality of VRS and ensure that it moves closer to the goal of functional equivalent access to telecommunications, and clarifying that two-line captioned telephone service can be reimbursed by the TRS fund.

I am thrilled with the new VRS rules that the FCC passed to ensure that the service is brought closer to the goal of a functional equivalent telecommunications service. These rules will make our lives easier now that I can access the nation's telephone network using VRS, 24 hours a day, 7 days a week, and with a prompt response to my initial call. In addition, I look forward to using the VRS Mail feature to leave messages with my friends, family, and co-workers. I also look forward to new rules upgrading and enforcing the quality of captions on television.

However, I urge the FCC to continue to improve the speed of answer for VRS and to enforce FCC rules against blocking. I should be able to use any provider I want without interference from any other provider.

Thank you!

Sincerely,

Linda Mahmood  
22455 Lake Rd Apt 308A  
Rocky River, OH 44116

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COMMENT TO DOCKET 03-123

Postalsilent@charter.net wrote on 9/19/2005 9:49:53 AM :

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Federal Communications Commission  
Office of the Secretary

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Hello

My name is Kevin, I am deaf so some of deaf people that said they cant afford to have high speed internet with free sorenson videophone because of too high price on any of high speed internet service so i think that all of disablities people should get discount for high speed internet so they can get free sorenson videophone so can you work something out about discount for disablities rights act? So i would be more happy if they will work out something for disabilities to use high speed internet with videophone for discount price a monthly. I heard that they dont give anymore for free tty to deaf people because of videophone but i know that most deaf people cant afford to pay for high price on high speed internet service. i hope that they will help with disabilities rights act about discount for high speed internet in future.

Thanks  
Kevin

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